



1. These terms and conditions apply to all customers on an Orange Business SIM Only Service Plan. Orange Business SIM Only is available to Business customers Connecting on line 1 only. No Device is included.
2. Orange Business SIM Only pricing is described at [www.orange.co.uk/business/simonly](http://www.orange.co.uk/business/simonly). Any benefit or offer included within your Business SIM Only Service Plan will end if your use of that Service Plan ends. Usage outside of that included with your Service Plan will be charged at the relevant then current rate.
3. Before you can use your SIM Card in your existing Device you may need to get your previous network or service provider to unlock the handset. They may make a charge to do so.
4. Connection is subject to status, payment by direct debit and a 1 month minimum connection period.
5. **Resigning (or upgrading):** You are unable to resign or upgrade to a Business SIM Only Service Plan unless your current contract term has expired.
6. **Migration:** The following rules apply to changes to your Business SIM Only Service Plan during your contracted minimum connection period:
  - You may switch to a higher or lower Business SIM Only Service Plan after your first billing date. You must give Orange not less than 10 days notice before your billing date to do so. Service Plan changes will take effect after your next bill.
  - Only one Service Plan change per month is permitted.
  - You must complete 3 months on your Business SIM Only Service Plan before you are eligible to migrate to a PAYM Service Plan. If you wish to migrate from a PAYM Service Plan to a Business SIM Only Service Plan you may do so at any time, but if you are still in contract you will need to pay any outstanding line rental or early disconnection charges in relation to your PAYM Service Plan.
7. **Termination:** If you wish to terminate your Business SIM Only Account, you must give Orange 30 days' notice. The contract will be terminated on the next billing date after this notice period has elapsed.
8. **Voice:** Your Anytime Any Network Minutes include UK calls to standard UK landlines (those beginning with 01/02/03), other UK mobile networks and Orange answerphone. Calls to 05, 08 and 09 numbers, 07 call-forwarding services and any calls made whilst roaming are not included and are charged at prevailing rates – see price guide for details. Inclusive voice minutes that you do not use will not rollover to the next month.
9. **Text:** Text allowance on Business SIM Only is for standard person to person text messages sent within the UK. Out of bundle texts will be charged at your Service Plan rate. Unused inclusive texts do not roll over to the next month.
10. Orange Care and itemised billing are not included in an Orange Business SIM Only Service Plan. Orange Care is not available on a SIM only Connection but itemised billing can be requested and will be chargeable. Itemised billing may be provided online.
11. **Network terms:** Service is subject to Orange's 'Standard Network Terms and Conditions for the Supply of Orange Network Services' which are stated (as appropriate) in:
  - Your Customer Information Form, Business/Small Business CIF, OBSCA, OBSMA, OBA; or
  - The pay monthly Standard Terms and Conditions for the Supply of Orange Network Services, a copy of which can be found at the back of your Orange phone user guide and at <http://www.orange.co.uk/terms>.With the exception of clause 6 above, where there is any inconsistency between these Orange Business SIM Only terms and conditions and the Standard Network Terms and Conditions for the Supply of Orange Network Services, the latter will prevail.
12. Business is classified as a customer who can provide the following: (a) for limited companies, the company registration number and the VAT number; (b) for charities, the charity number; and (c) for all other businesses, a copy of a business chequebook, plus an invoice on company headed paper or a business utility bill.
13. Orange reserves the right to replace or amend the Service Plans or these terms and conditions or to withdraw the Service Plans at any time without notice.
14. References to Orange in these terms and conditions are to Orange Personal Communications Services Limited whose registered office is at St James Court, Great Park Road, Almondsbury Park, Bradley Stoke, Bristol, BS32 4QJ.