

## OMIS: Notification of End of Life

From the 1<sup>st</sup> March 2009, the small business push email product Orange Mail Internet Service (OMIS) will become end of life and will no longer be available to new or upgrading customers.

The service will continue to be supported and will remain available for use by existing customers only, however Orange are planning to withdraw and fully decommission the service by August 2009, with no future development of the email service or device clients.

As per the OMIS terms and conditions, existing customers will be given at least 30 days notice prior to the termination of the service:

*“6.3 Orange reserves the right to terminate or withdraw OMIS (at any time and without liability to the Customer) on not less than 30 days’ notice. If Orange so terminates, then the Customer will be liable for Charges to the date of termination but will not have any liability to pay any disconnection charges after the date of termination.”*

The small business email portfolio is currently being reviewed and new products and services will be made available later in the year. For any customers requiring an ISP based mobile email service in the interim, they should be directed towards the BlackBerry Internet Service, or alternatively, one of the Orange World data bundles, which will allow the use of many phones’ built in email clients.

Over the next couple of weeks, the OMIS tariffs will be archived, and OMIS will begin to be removed from all sales channels

If you have any questions, please feel free to contact your Orange Key Account Manager