

## Orange Care

### Selling Orange Care

Changes have been made to Orange Care, these changes will take place with immediate effect

We are introducing a £12 price point. Currently the only device covered by this price point is the iPhone. The £6 price point remains unchanged for all other devices.

When either £6 or £12 Care is sold, please ensure you give a copy of the attached to the customer (either hard or soft copy) as this is a FSA requirement.

Orange Care is a regulated product, and therefore we have to ensure when ever it is sold it is done so correctly.

If in doubt please refer to the Product Insurance team email [product.insurance@orangeftgroup.com](mailto:product.insurance@orangeftgroup.com)

The Orange Care General Terms and Conditions are available on Guru and on the Orange website at [www.orange.co.uk/businesscare](http://www.orange.co.uk/businesscare) If you have any other questions, please feel free to contact your Orange Key Account Manager