

## Enable changes

### What's new in Enable?

Within Enable there have been significant changes to improve efficiency of and ease of use. The key changes are as follows.

- Each transaction receives a unique order number which Enable then saves. If the system fails halfway through a transaction then you are able to type in the order number and carry on where you left off.
- All Customer Information Forms have been redesigned so that information contained is current and where possible they will fit onto a single sheet of A4
- Duplicate CIF's can be reprinted retrospectively from the completed orders log for up to 7 days after the registration has been completed.
- When setting up a new pay monthly customer only the SIM number is required to be scanned or entered, Enable will look up the associated IMEI and Mobile Number and determine the handset capabilities
- Customer bill date retrieval function

Other small changes to the layout of Enable are as follows;

- Store details added to header
- Tool bar links updated
- Auto visible notification of referral action
- Addition of Enable service news feed

Not only have there been changes to the way Enable looks and works there has been significant investment in the system architecture to make Enable more stable and resilient allowing you to do what you do best!

### When will it be available?

The new look Enable will be available from Monday **2<sup>nd</sup> March 2009**

### Coming Soon!

The ability to process Talkshare connections via Enable will be available soon. Please look out for a further Inform Bulletin in the near future.

24/02/2009



## Contacts:

Enable Support can be contacted in the usual manner; either by calling your usual contact number or via email [enable.support@orange-ftgroup.com](mailto:enable.support@orange-ftgroup.com)

## What does it look like?

The screenshot shows the 'enable' website interface. At the top left is the 'enable' logo. To its right, the time '11:44:20' and date '7 December 2007' are displayed, followed by a personalized greeting: 'Hello John Smithson, Cribbs Causeway'. Below this is a navigation bar with links for 'home', 'reporting', 'contact', 'print', 'help', and 'logout'. The main content area is titled 'registrations' and includes a note: 'please note that the enable registrations services are transmitted securely via the internet'. There are two main sections: 'Pay monthly' and 'Pay as you go'. Each section has 'NEW Customers' and 'Existing Customers' sub-sections. The 'Pay monthly' section includes options like 'Personal /Domestic', 'Your Group', 'Business Sole Trader', 'Partner', and 'Limited Company'. The 'Pay as you go' section includes 'Activation' and 'Registration'. A 'Miscellaneous' section contains 'View Pending Credit Referrals', 'Review Saved and Completed Transactions', and 'Go to Broadband'. A 'Latest News' box at the bottom right contains status updates: 'Status: Enable working Fine Today 11:44:20' and 'Servicing: Enable PAYM Registration down Today 14:35:25'. A note at the bottom left states: 'Note: ! Symbol indicates a pending referral has been returned to your team.' A footer at the very bottom contains the same navigation links as the top bar.

If you have any questions, please feel free to contact your Orange Key Account Manager

24/02/2009